

The Library and IT Services at Malmö University has a matrix organization that is made up of Functions (departments) and Teams. Each Team operates within a certain Function, but usually consists of staff members from several different Functions. Ten librarians make up The Team for teaching and learning, which is responsible for pedagogical development. The library also has a work group, placed directly under the Library Director, which coordinates competence development for all staff at Library and IT Services.

STUDENTS

THE TEAM FOR TEACHING AND LEARNING

THE COMPETENCE DEVELOPMENT WORK GROUP

OTHER INSTITUTIONS/LIBRARY

FACULTY

- SHADOWING PROGRAM
- CONFERENCES
- SHARED COMPETENCE DEVELOPMENT

- LECTURES ON INFORMATION LITERACY & TEACHING
- PEDAGOGICAL CAFÉ
- WRITING WORKSHOP
- SPOTLIGHT WORKSHOP
- CRITICAL FRIEND
- WORKSHOPS

- DIARY FROM THE REFERENCE DESK
- MEETINGS ON GUIDANCE IN INFORMATION SEEKING
- IDEA PAPER ON INFORMATION LITERACY
- STAFF DEVELOPMENT ACTIVITIES ON DIVERSITY WITHIN THE UNIVERSITY SETTING

**PEDAGOGICAL IDEA AT LIBRARY AND IT SERVICES, MALMÖ UNIVERSITY**  
 Whether we are teaching, offering guidance or working at the Reference Desk we have a pedagogical approach. Our aim is to empower the users by encouraging them and strengthening their individual skills. We act as guides together with the users instead of just providing information to customers.

We believe that Information Literacy is dependent on context as well as the individuals' needs. This means that we need to be flexible and prepared, in order to meet these various needs and demands.

Our own competence development is central when we carry out our tasks, and competence development needs to be an ongoing process. We deliberately work towards expanding our skill-sets within the library workplace. Therefore an established way of in-service training is peer learning within the organization. We also engage external lecturers - scholars at Malmö University and other experts from external organizations - to gain further skills in the workplace.

ewa.schmitz@mah.se  
 hanna.wilhelmsson@mah.se  
 Bibliotek & IT Malmö högskola



MALMÖ HÖGSKOLA

graphic design: asa.tosing@mah.se